



## UK Product Warranty

1. With effect from January 1st 2021 Hill Billy Powered Golf ('Hill Billy') of Castle Road, Sittingbourne, Kent ME10 3RN provides to the purchaser of any new Hill Billy product (the 'Product') purchased from an authorised retailer in the United Kingdom or Eire (ROI) a manufacturer's limited warranty against inherent defects for the period, and on the exclusions and conditions, set out hereafter:

Product	1 Year Guarantee	2 Year Guarantee	5 Year Pro-Rata Guarantee
Electric Trolleys		●	
Golf Bags	●		
Plug 'n' Play Lithium Batteries			●
Battery Chargers	●		
Trolley Accessories	●		
Spare Parts	●		

2. The Warranty is subject to the following exclusions:
- III. Accidental damage, customer misuse or neglect.
  - IV. Fair wear and tear.
  - V. Rental or other commercial use.
  - VI. Unauthorised modification to the Product.
  - VII. Faulty repairs by consumer or unauthorised agent.
  - VIII. Failure to follow battery charging instructions, including leaving a battery in a discharged state for prolonged periods.
  - IX. The removal or defacing of serial numbers on the product will invalidate the warranty.

3. The following conditions apply:

- I. Hill Billy's Standard warranty scheme covers manufacturing defects that occur through normal use on an Electric Trolley. Any breakage caused by accidental damage or as a result of abuse or misuse or commercial use is not covered.
  - II. Under this scheme, Hill Billy will, at its own option, repair or replace the defective product or part free of charge.
  - III. Hill Billy reserves the right to inspect or test any Product claimed to be defective.
  - IV. The period of warranty commences on the date of purchase of the Product. Proof of purchase, registration and purchase date will be required.
  - V. Any repairs or replacements made without charge do not carry a new warranty beyond that of the original purchase.
  - VI. Warranty registration within 30 days of purchase of an Electric Golf Trolley or Battery is required to ensure any claim can be processed promptly, without need for further proof of purchase.
  - VII. Warranty registration within 30 days of purchase of a Plug 'n' Play Battery™ is mandatory to qualify for the "5-Year Pro-Rata Warranty™" programme. Unregistered lithium batteries will have a standard 2-year warranty.
  - VIII. If your battery should fail before the end of the second year of ownership, Hill Billy will offer you a brand-new replacement free of charge. In year 3, a brand-new replacement can be purchased for a 50% discount off the recommended retail price, in year 4, for a 30% discount off the recommended retail price and in year 5 a 15% discount off the recommended retail price. This transaction will incur a postage charge and must be transacted directly with Hill Billy.
  - IX. The warranty is non-transferable.
4. This warranty is in addition to and does not affect the consumer's statutory rights. Further information in respect of these statutory rights can be obtained from your local Trading Standards Department, Citizen's Advice Bureau or Consumer Centre.

Should you experience a problem with your Hill Billy product please go to: [www.hillbilly.co.uk/support](http://www.hillbilly.co.uk/support)